

Steps to Take in Case of Repairs or an Accident

1. In case of breakdown, the renter should immediately notify the car rental company and request a replacement vehicle (if necessary) and instructions for the disposition of the disabled vehicle.
2. In case of an accident, the renter should notify the car rental company, notify the police, and obtain a police report for the company. If a police report is not available, the rental will be required to provide the car rental company with all the exchanged information from all parties involved in the accident/incident.
3. The renter is required to promptly notify the location from which the car was rented and complete a company accident report (if applicable).
4. Additionally, the renter should keep a record of the location and representative who assisted them for follow-up purposes.